

| L Number | Hits     | Search Text                                   | DB  | Time stamp       |
|----------|----------|---|---|------------------|
| -        | 2        | ("5412779").PN.                               | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 10:28 |
| -        | 3        | 549278.ap.                                    | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/29 12:21 |
| -        | 38       | JetDirect                                     | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 13:49 |
| -        | 19298461 | @ad<20000725                                  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 10:53 |
| -        | 25       | JetDirect AND @ad<20000725                    | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 11:29 |
| -        | 16       | @ad<20000725 AND "insight manager"            | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 14:04 |
| -        | 2        | ("6581092").PN.                               | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/30 09:06 |
| -        | 3114     | motoyama.in.                                  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:04 |
| -        | 43       | motoyama.in. and fong.in.                     | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:04 |
| -        | 2        | ("6421608").PN.                               | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:11 |
| -        | 39       | @ad<20000725 AND "central service center"     | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:12 |
| -        | 8        | @ad<20000725 AND "central service center".ab. | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:12 |

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| - | 29721 | zhang.in.   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:19 |
| - | 4     | zhang.in. AND "error tracking"  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/07/30 15:20 |
| - | 224   | ((("6069982") or ("5243703") or ("5339301") or ("5606717") or ("6192454") or ("4270862") or ("4301519") or ("4388704") or ("4390880") or ("4398424") or ("4434480") or ("4495066") or ("4520357") or ("4626625") or ("4782340") or ("4802205") or ("4819181") or ("5276745") or ("5335276") or ("5339413") or ("5465401") or ("5499385") or ("5566170") or ("5796840") or ("6103039") or ("6106657") or ("6147605") or ("6181996") or ("6192255") or ("3665314") or ("3930146") or ("4007446") or ("4024514") or ("4060848") or ("4243335") or ("4247910") or ("4247909") or ("4247741") or ("4250206") or ("4251879") or ("4252402") or ("4258378") or ("4259569") or ("4262207") or ("4272758") or ("4273443") or ("4277814") or ("4277154") or ("4279023") or ("4283622") or ("4283601") or ("4288470") or ("4288864") or ("4290671") or ("4291787") or ("4293947") or ("4296563") or ("4299443") or ("4306303") or ("4306143") or ("4310885") or ("4316141") or ("4321850") or ("4322837") or ("4324456") or ("4325086") or ("4325774") or ("4328562") or ("4330796") or ("4334289") or ("4335450") or ("4336463") or ("4348720") or ("4348739") or ("4356564") or ("4357089") or ("4357629") or ("4358733") or ("4358801") or ("4359730") or ("4360269") or ("4360911") or ("4361829") or ("4361965") or ("4363110") or ("4363967") or ("4365291") or ("4365515") or ("4366477") or ("4370712") or ("4370821") or ("4373192") or ("4374586") or ("4375079") or ("4377753") or ("4378574") or ("4379966") or ("4383285") or ("4385646") or ("4385807")).PN. | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 10:29 |
| - | 41    | @ad<20000725 AND (((monitor ADJ device) (device ADJ monitoring)) WITH server).ab,ti.  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 08:53 |
| - | 2     | ("5647223").PN.   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 11:26 |
| - | 13    | @ad<20000725 AND ((device ADJ monitoring) WITH server).ab,ti.   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:35 |
| - | 4     | ((("5884031") or ("5828218"))).PN.  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 11:36 |

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| - | 4    | ((("5884031") or ("5878218"))).PN.  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 11:36 |
| - | 4    | ((("6338382") or ("6244954"))).PN.  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 11:52 |
| - | 13   | @ad<20000725 AND ((abnormal ADJ state) WITH device WITH server)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 13:59 |
| - | 237  | @ad<20000725 AND (monitor\$4 WITH (device ADJ state))   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 14:30 |
| - | 43   | @ad<20000725 AND (monitor\$4 ADJ (device ADJ state))  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/18 14:30 |
| - | 0    | 2001257676.URPN.  | USPAT   | 2003/08/19 09:09 |
| - | 0    | @ad<20000725 AND (central WITH (service server) WITH center WITH track\$7 WITH remote\$7 WITH device)     | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 14:02 |
| - | 1260 | @ad<20000725 AND (track\$7 WITH remote\$7 WITH device)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 08:33 |
| - | 46   | @ad<20000725 AND (track\$7 WITH remote\$7 WITH device WITH central)                                       | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/19 11:14 |
| - | 5    | @ad<20000725 AND (track\$7 WITH ((remote\$7 ADJ device) (remote\$7 ADJ located ADJ device)) WITH central) | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/19 11:16 |
| - | 1    | @ad<20000725 AND (tracking ADJ ((remote\$7 ADJ device) (remote\$7 ADJ located ADJ device)))               | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/19 11:17 |
| - | 27   | @ad<20000725 AND (monitor\$4 ADJ ((remote\$7 ADJ device) (remote\$7 ADJ located ADJ device)))             | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/08/19 15:33 |
| - | 95   | @ad<20000725 AND ((remote\$7 ADJ monitor\$4) WITH (airplane plane boat train automobile car motorcycle))  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:12 |

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| - | 1   | @ad<20000725 AND ((transmit send) ADJ (repair maintenance) WITH (remote\$2 ADJ2 device))                | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/14 13:29 |
| - | 20  | @ad<20000725 AND ((transmit send) ADJ (repair maintenance) ADJ (request advice))                        | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 08:47 |
| - | 3   | @ad<20000725 AND ((contact queries) WITH determine WITH (repair maintenance) WITH time)                 | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/14 13:33 |
| - | 152 | @ad<20000725 AND ((contact communicate send transmit) ADJ (service maintenance) ADJ7 device)            | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/14 13:35 |
| - | 158 | @ad<20000725 AND ((contact communicate send transmit) ADJ (service maintenance repair) ADJ7 device)     | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/14 13:36 |
| - | 147 | @ad<20000725 AND ((communicate send transmit) ADJ (service maintenance repair) ADJ7 device)             | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 07:26 |
| - | 576 | @ad<20000725 AND ((communicate send transmit) ADJ (service maintenance repair) ADJ request)             | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 07:26 |
| - | 16  | @ad<20000725 AND ((communicate send transmit) ADJ (service maintenance repair) ADJ request ADJ7 device) | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 08:17 |
| - | 100 | @ad<20000725 AND (request\$7 ADJ permission WITH device)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 08:43 |
| - | 148 | @ad<20000725 AND (schedule WITH (repair maintenance) WITH device)                                       | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 08:47 |
| - | 19  | @ad<20000725 AND (schedule ADJ (repair maintenance) WITH device)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 09:10 |
| - | 1   | @ad<20000725 AND (transmit ADJ schedul\$4 ADJ request)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 09:19 |

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| - | 1      | @ad<20000725 AND (send ADJ repair ADJ schedule)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 09:18 |
| - | 1      | @ad<20000725 AND (technician WITH schedule WITH (maintenance repair) WITH device)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/17 09:20 |
| - | 189609 | @ad<20000725 AND (email WITH schedul\$5 repair\$5)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 07:57 |
| - | 105    | @ad<20000725 AND (email WITH schedul\$5)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:39 |
| - | 3      | @ad<20000725 AND (email WITH schedul\$5) AND (repairman technician serviceman)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 08:00 |
| - | 27     | @ad<20000725 AND (email WITH (repair\$5 maintenance))   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 08:01 |
| - | 19     | ("4258421"   "4506337"   "4533900"   "4602127"   "4739482"   "4991169"   "5751338"   "5819201"   "5933080"   "6023232"   "6038508"   "6067009"   "6067486"   "6097313"   "6119060"   "6154658"   "6169943"   "6172602"   "6195602").PN. | USPAT   | 2003/11/20 08:32 |
| - | 117    | @ad<20000725 AND ((repairman serviceman technician) WITH schedule)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:10 |
| - | 966    | @ad<20000725 AND (send ADJ (notification message alert) WITH client)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:28 |
| - | 50     | @ad<20000725 AND (schedule ADJ repair)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:57 |
| - | 7      | @ad<20000725 AND (email ADJ schedul\$5)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:39 |
| - | 201    | @ad<20000725 AND (schedule ADJ maintenance)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:40 |

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| - | 2    | @ad<20000725 AND (user ADJ respond WITH service ADJ request)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 09:57 |
| - | 3    | @ad<20000725 AND (help ADJ desk WITH email WITH (user client))   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 11:03 |
| - | 8    | @ad<20000725 AND (schedule ADJ downtime)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2003/11/20 11:29 |
| - | 22   | ("5412779"   "5537554"   "5544289"   "5568618"  <br>"5580177"   "5649120"   "5774678"   "5818603"  <br>"5819110"   "5887216"   "5908493"   "5909493"  <br>"5987225"   "6003070"   "6085196"   "6101531"  <br>"6216113"   "6219151"   "6240456"   "6275299"  <br>"6279015"   "6377939").PN. | USPAT   | 2004/03/30 08:21 |
| - | 83   | service ADJ depot  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/30 09:06 |
| - | 0    | (service ADJ depot) AND motoyama   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/30 09:06 |
| - | 28   | (service ADJ center) AND motoyama  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/30 09:07 |
| - | 22   | ("5412779"   "5537554"   "5544289"   "5568618"  <br>"5580177"   "5649120"   "5774678"   "5818603"  <br>"5819110"   "5887216"   "5908493"   "5909493"  <br>"5987225"   "6003070"   "6085196"   "6101531"  <br>"6216113"   "6219151"   "6240456"   "6275299"  <br>"6279015"   "6377939").PN. | USPAT   | 2004/03/30 09:23 |
| - | 1291 | @ad<20000725 AND receive WITH service ADJ request  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/30 15:42 |
| - | 0    | @ad<20000725 AND receive WITH service ADJ request<br>WITH analyzer   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/30 15:42 |
| - | 32   | @ad<20000725 AND receive WITH service ADJ request<br>WITH monitor\$3   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 07:57 |
| - | 6    | @ad<20000725 AND analyz\$3 WITH (maintenance repair)<br>ADJ (request reccomendation)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 08:59 |

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| - | 390 | @ad<20000725 AND (maintenance repair) ADJ (request reccomendation)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 08:59 |
| - | 168 | @ad<20000725 AND analyz\$3 WITH (maintenance service repair) ADJ (request reccomendation)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 10:31 |
| - | 26  | ((("6269401") or ("6021262") or ("6012152") or ("6516424") or ("5740354") or ("6584502") or ("6570855") or ("6556659") or ("6253243") or ("6154778") or ("6611867") or ("5963911")).PN. | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 10:52 |
| - | 729 | automatic\$5 WITH schedul\$3 WITH (maintenance repair service)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 10:56 |
| - | 3   | automatic\$5 WITH schedul\$3 WITH (maintenance repair service) SAME notify WITH (customer user client device)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 10:55 |
| - | 97  | automatic\$5 ADJ schedul\$3 WITH (maintenance repair service)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 10:56 |
| - | 0   | @ad<20000725 AND knowing WITH service ADJ history   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 14:03 |
| - | 0   | @ad<20000725 WITH service ADJ history   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 14:03 |
| - | 236 | @ad<20000725 AND service ADJ history  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 14:03 |
| - | 7   | @ad<20000725 AND service ADJ history WITH eas\$3  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 14:05 |
| - | 2   | 5864783.pn.   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT;<br>IBM_TDB | 2004/03/31 14:05 |